



HHA Nurseorders Website/App – OKTA Migration

Cardinal Health at-Home is excited to announce a new single sign-on system beginning April 18, 2020.

This new process will allow for enhanced security and better user experience.

What is New:

- Enhanced password security
- Agency Supervisors can trigger “Reset Password” and “Unlock” account for users without needing to contact Customer Service
- Current users will use their existing username and password. If password does not meet new criteria, user will be prompted to reset password
- New users will be automatically set up with email address as username
- Ability to activate or inactivate staff

Additional Resources:

New User Login Video & Password Reset Demo will be accessible on the Login page beginning April 18, 2020

Having Trouble?

If you experience any issues when logging in to our website or App, please reach out to your agency supervisor to reset account. If you have additional issues, please contact Customer Service at GMB-CHH-HHS-EXPRESS@cardinalhealth.com

New password policy:

1. At least 8 characters, a lowercase letter, an uppercase letter, a number, a symbol are mandatory.
2. Password cannot be any of your last 9 passwords
3. Password change every 90 days
4. Account lockouts shall occur after 10 incorrect login attempts, user will need to contact their supervisor or our customer service to unlock account